

TransitReserve

The platform of efficient, customer-oriented transit organizations

Datasheet

Overview

TransitReserve is a cloud-based online reservation system for on-demand transit organizations that streamlines operations and empowers riders — with no server to configure or software to install.

It is the perfect solution to electronically manage your transportation schedule while enabling your riders to make their own reservations and providing transparency to your organization. TransitReserve is fully managed and supported by our team so you can focus on your customers instead of software management.

Key Benefits

Manage your operations, not software

- TransitReserve runs in the cloud and is fully managed by our team.
- Support is available around the clock to answer your questions and troubleshoot issues.
- Data is constantly synced to a hot backup system — with geographical redundancy — to protect against data loss in the event of system outage.
- 99.9% uptime guarantee (SLA).

Increase your efficiency

- Reduce your call volume by offloading reservations to passengers.
- Retrieve daily transport schedules with one click.
- Check ride availability in seconds -- not minutes.
- Eliminate scheduling errors.

Easily configure to fit your needs

- Define pickup times, availability, and pickup locations as reservation parameters.
- TransitReserve adapts to your environment; easily update parameters as your needs change.

Easily collaborate with colleagues

- Create user roles to collaborate with other business units or delegate responsibilities to staff.
- Set user permissions by user role to allow only as much access as necessary.

Gain insight

- Generate statistics for reporting or for future planning.
- Define unlimited surveys to assess your performance and include customer feedback in your organization's roadmap.

Free automatic updates

- Because TransitReserve lives in the cloud, you receive upgrades, new features, and bug fixes automatically and transparently.
- New features and major new releases are included in your subscription fee.

System Requirements

TransitReserve runs in most modern browsers:

- Internet Explorer 6+
- Firefox 2+
- Safari 3+
- Chrome (any version)

Visit Our Website

<http://www.transitreserve.com>

Contact Us Today

Call toll-free: 1 (888) 219-3738